

| What kind of on-the-go account access will work best for you?* | Desktop Laptop Tablet | iPad | iPhone | Android | Mobile phone with web access | Mobile phone no web access | Landline phone |
|--|-----------------------|------|--------|---------|------------------------------|----------------------------|----------------|
| Quick! Give me an app! | | | | | | | |
| Mobile banking app available on iTunes/Google Play | | X | X | X | | | |
| Requires you to be signed up for home banking | | X | X | X | | | |
| Pay bills from your mobile device | | X | X | X | | | |
| Mobile Deposit (Qualified Gold and Silver Account Reward) | | X | X | X | | | |
| Check balances, transfer money | | X | X | X | | | |
| Receive alerts, review recent history | | X | X | X | | | |
| Find Northland branches and ATMs | | X | X | X | | | |
| Other free apps available on iTunes/Google Play: | | | | | | | |
| CO-OP ATM locator (30,000 ATMs nationwide) | | X | X | X | | | |
| CO-OP Shared Branch locator (5,000 locations) | | X | X | X | | | |
| I like just plain internet. | | | | | | | |
| Access site: northlandcu.com (Not optimized for mobile) | X | X | | | | | |
| Access site: https://m.mobilecu.org/northlandfcu | X | X | X | X | X | | |
| Requires you to be signed up for home banking | X | X | X | X | X | | |
| Check balances, transfer money | X | X | X | X | X | | |
| Receive alerts, review recent history | X | X | X | X | X | | |
| Find Northland's hours, branches and ATMs | X | X | | | | | |
| Authorize Northland loan/VISA payments | X | X | | | | | |
| Pay bills online with Bill Pay | X | X | | | | | |
| Review estatements (Easy sign up in home banking) | X | X | | | | | |
| Other helpful sites: | | | | | | | |
| CO-OP ATM and Shared Branch locator: co-opsharedbranch.org | X | X | X | X | X | | |
| Let me text! | | | | | | | |
| Text Access number: 86020 | | | X | X | X | | |
| Requires you to have Home Banking and a smartphone | | | X | X | X | | |
| Check balances, receive alerts, review recent history | | | X | X | X | | |
| Did you know you can find CO-OP ATMs and Shared Branch locations by text? Text a Zip Code to 91989 | | | | | | | |
| I want to speak with a real live person. | | | | | | | |
| Call 989-739-1401 to speak with Oscoda's Call Center | | | X | X | X | X | X |
| Check balances, transfer money, review recent history | | | X | X | X | X | X |
| Discuss loan options, apply for a loan by phone | | | X | X | X | X | X |
| Request an account review - find ways to save time, \$ | | | X | X | X | X | X |
| Find Northland's hours, branches and ATMs | | | X | X | X | X | X |
| Authorize payments on Northland accounts | | | X | X | X | X | X |
| Get an advance from a Line of Credit and more! | | | X | X | X | X | X |
| CORA's my gal. (Automated phone system) | | | | | | | |
| Call 989-739-1401 Press 4 to enroll, or 1 for CORA | | | X | X | X | X | X |
| Check balances, transfer money, review recent history | | | X | X | X | X | X |
| Find Northland's hours, branches and ATMs | | | X | X | X | X | X |
| Authorize Northland loan/VISA payments | | | X | X | X | X | X |
| Get an advance from a Line of Credit and more! | | | X | X | X | X | X |
| Did you know there's an automated system to find CO-OP ATMs and Shared Branches nationwide? Call 888-748-3266 | | | | | | | |

*Please check with your service provider before using the above services. Northland does not charge for mobile account access. However, your service provider may charge for internet usage, data, text, etc. Any charges from your service provider will apply. Home Banking, Bill Pay and CORA require activation by Member Service. Please call 989-739-1401 for assistance.